

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Anil Kumar Annadata, Wai Hong Pak, Rohit Bedi
Assignee: Siebel Systems, Inc.
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL COMMUNICATION
QUEUEING USING ROUTING AND ESCALATION RULES
Serial No.: 09/895,456 Filed: June 29, 2001
Examiner: Benny Quoc Tieu Group Art Unit: 2642
Docket No.: SBL0012US

Austin, Texas
October 28, 2005

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

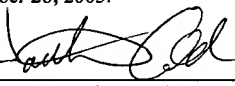
PETITION FOR EXTENSION OF TIME

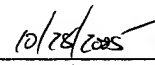
Dear Sir:

Applicants respectfully petition for a one-month extension of time within which to respond to the June 30, 2005 outstanding Office Action (and subsequent Advisory Action dated September 27, 2005), such extension allowing the undersigned until October 30, 2005 to respond.

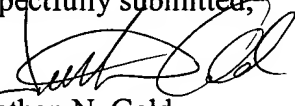
Please charge the amount of \$120.00 as set forth in the enclosed transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, COMMISSIONER FOR PATENTS, P. O. Box 1450, Alexandria, VA 22313-1450, on October 28, 2005.


Attorney for Applicants


Date of Signature

Respectfully submitted,


Jonathan N. Geld
Attorney for Applicants
Reg. No. 44,702

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